Lumen® Control Center sitemap

Admin

- Users
- Enterprises
- Secure Access
- Radius Users
- Documents
- Contact Us
- Notification Management

Services

Use the Services console to track orders and access tools to manage your Lumen services.

Network, Security, and Communications (filtered services list)

Edge Services

- Edge Bare Metal
- Edge Gateway
- Edge Orchestrator
- Network Storage
- Price Estimator

Service and Ordering Tools

- 1+ Switched & Toll Free
- Business Line Features
- Cross Connect
- Dynamic Connections – Ethernet
- Dynamic Connections – IP VPN
- Enhanced Routing
- Manage Voicemail
- Security Certificate Management
- Toll Free Mgmt
- Voicemail Administration

Change Requests

- Change Requests
- Disconnect Requests
- Security Change Requests

Order Status

Service Managers

- Edge Services
- SASE

Service Portals

- Cisco Whiteboard
- CenturyLink Cloud
- Contact Center
- Edge Protect Portal
- EZ Route Portal
- Hosted IVR Configuration Manager
- Managed Services
- Meraki WiFi Portal
- Voice Over IP Services
- Voice Feature Mgmt
- Web Application Firewall Portal

ELS & LI Orders (wholesale)

- Search Orders
- Individual Order Request
- Bulk Order Request
- Trigger Port
- CSR Requests
- LNP Tickets

Quotes (wholesale)

- View Quotes
- Create Quotes

Monitoring

- Network Visibility
- Topology Viewer
- Edge Services
  - Compute
    - Edge Bare Metal
  - Edge Orchestrator
- Security Solutions Analytics
- Network Maps
- Network Reports
  - Network Performance
  - Network SLA
  - Application Performance Mgmt (APM)
  - Performance Assurance
- Voice Reports
  - Usage Analyst
  - Voice Complete
  - Toll Free
  - SIP Trunk (Sonus)
  - U3
  - Voice Utilization
  - uCommand CDRs
  - Voice Reports and CDRs
  - Custom Reports
  - Local Service Inventory
    - Request New Reports
    - Manage Scheduled Reports
    - Download Reports

Billing

- Invoices
- Past Invoices and Downloads
- Payments
- Billing Requests
- Bill Analyst
- Account Settings

Support

- Ticketing
- Edge Services
  - Support
- Security Repair Tickets
- Portal Support Tickets
- Colocation Requests
- Scheduled Maintenance
- Circuit Testing
- Security Change Requests

Shop

- Marketplace
- Explore Products

LUMEN®